Emergency Preparedness Plan

Emergency Preparedness Service
https://www.emprep.com/
(888) 626-0889
(206) 762-0889

Emergency Essentials
https://www,beprepared.com/
(800) 999-1863

Transportation to shelters
Votran, Volusia County's public transportation service will provide free transportation to public shelters. All Votran bus stops are evacuation assembly points during a declared emergency evacuation order. If special needs evacuees cannot reach a regular stop, **they must call Votran to arrange transportation**.

Bus space is limited. Carry-on items are limited to a pillow, blanket and one carry-on-bag (not larger than 22' x 16' x 8').

Telephone numbers for Votran are:

(386) 761-7700 (Daytona Beach)
(386) 424-6800 (Southeast Volusia)
(386) 943-7033 (West Volusia)

Emergency Preparedness Plan – Emergency Numbers

Emergency	911
American Red Cross	1-866-438-4636
Department of Homeland Security	1-800-BE-READY
Center for Disease Control	1-800-311-3435
National Weather Service	703-260-0809
FEMA Disaster Assistance Hotline	1-800-621-3362
FEMA Disaster Assistance Hotline - TTY	1-800-462-7585
FEMA False Claim Reporting	1-800-323-9603

Include State and Local Emergency Numbers, Special Shelters, Special Needs Registrations, and Hurricane Guidance, Notification Numbers, etc.
https://www.floridadisaster.org/counties/details

Volusia County Emergency Management
3825 Tiger Bay Road, Suite 102
Daytona Beach, FL 32124

Daytona Beach
Phone: 386-258-4088
DeLand
Phone: 386-736-5980
New Smyrna Beach
Phone: 386-423-3395
https://www.volusia.org/services/public-protection/emergency-management//

Clay County Emergency Management
PO Box 1366
Green Cove Springs, FL 32043
904-284-7703
Fax: 904-529-2273
Toll Free:1-877-252-9362
https://www.claycountygov.com/departments/emergency-management

Duval County Emergency Management
City of Jacksonville Emergency Preparedness Division
515 North Julia Street
Jacksonville, FL 32202
https://www.coj.net/departments/fire-and-rescue/emergency-preparedness.aspx

Flagler County Emergency Management
1769 E Moody Boulevard, Bldg. 3
Bunnell, FL 32110
Phone: 386-313-4200
Email: eoc@flaglercounty.org
http://www.flaglercounty.org/emergency_information/

St. Johns County Emergency Management
100 EOC Drive
St. Augustine, FL 32092
http://www.sjcemergencymanagement.org/

Refer to the Comprehensive Emergency Management Plan (CEMP). Emergency Numbers shall be in sync with the numbers from CEMP.

Emergency Preparedness & Response
http://www.floridahealth.gove/programs-and-services/emergnecy-preparedness-and-response/index.html

Special Needs Shelter Program
http://www.floridahealth.gov/programs-and-services/emergency-prepardeness-and-response/disaster-response-resources/spns-index.html

AHCA Emergency Preparedness Resources
https://ahca.myflorida.com/MCHQ/Emergency_Activities/index.shtml

Florida County Emergency Management
https://www.floridadisaster.org/counties/

Emergency Evacuation Preparedness: Be Real, Specific, and Current:
http://hfcdhp.org/emergency-preparedness/

FEMA – Federal Emergency Management Agency: https://www.fema.gov/

FEMA - Individuals with Special Disabilities
https://www.fema.gov/news-release/2018/04/13/disaster-preparedess-people-disabilities

Preparedness in a Pandemic
https://www.fema.gov/media-library/assets/documents/188454

Ready.gov https://www.ready.gov/

Disability Preparedness Center
https://www.ready.gov/individuals-access-functional-needs

The Centers for Disease Control and Prevention: Emergency Preparedness
http://emergency.cdc.gov/

Emergency Preparedness: Including People with Disabilities
https://www.cdc.gov/ncbddd/disabilityandhealth/emergencypreparedness.html

The Red Cross https://www.redcross.org/get-help/how-to-prepare-for-emergencies.html

Food and Drug Administration: Emergency Preparedness and Response
https://www.fda.gov/EmergencyPreparedness/EmergencyPreparedness/default.htm

For your convenience, the following statewide toll-free numbers are available for reporting various complaints to the agency:

To report a complaint regarding the services you receive, please call toll-free:
(888) 419-3456

To report suspected abuse, neglect or exploitation of the elderly or a vulnerable adult, please contact the Florida Abuse Hotline at 1-800-96-ABUSE (1-800-962-2873). This toll-free number is available 24/7.

To file a Medicaid fraud and abuse complaint, call (888) 419-3456 / (800) 955-8771 Florida Relay Service (TDD number)